

How do I return Uniform Items during Orientation 2020?

We understand that selecting the right size uniform for your child can be daunting and difficult, particularly when ordering online or via email. However, if upon receiving your items, you find the size selected was not the right fit for your child, it is easy to exchange them. **Please note, that only unlaundered items in original condition may be exchanged/returned.**

Items can be exchanged in a few simple steps:

1. Please email Tina (Uniform Shop Manager) at crestwooduniforms@live.com.au to explain the issue.
2. Once an exchange has been agreed, simply place the item(s) to be exchanged in the white box at the front office marked "Uniform Shop Returns". Please include the receipt, any packaging the item was received in as well as a contact number, in case it is necessary to contact you.
3. The new items will be available for pick up either at the next orientation session or at an alternate time as arranged with Tina.